

Oracle® Banking Channels Bank User Experience

Functional Overview

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Preface

Oracle Banking is a one-stop solution for a bank for its core banking operations, across retail offerings. It is designed to help banks respond strategically to today's business challenges, while also transforming their business models and processes to reduce operating costs and improve productivity across both front and back offices.

Oracle Banking provides a unified yet scalable IT solution for a bank to manage its data and end-to-end business operations with an enriched user experience. It is a composed set of different modules wherein each of the modules is serviced by a set of services and other subsystems.

This preface contains the following topics:

- [Audience](#)
- [Documentation Accessibility](#)
- [Related Documents](#)
- [Conventions](#)

Audience

This guide is intended for the users of Oracle Banking Channels Bank User Experience.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

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Related Documents

For more information, see the following documentation:

- For installation and configuration information, see the Oracle Banking Installation Guide - Silent Installation
- For a comprehensive overview of security for Oracle Banking, see the Oracle Banking Security Guide

- For the complete list of Oracle Banking licensed products and the Third Party licenses included with the license, see the Oracle Banking Licensing Guide
- For information related to setting up a bank or a branch, and other operational and administrative functions, see the Oracle Banking Administrator’s Guide
- For information related to customization and extension of Oracle Banking, see the Oracle Banking Extensibility Guide
- For information on the functionality and features of the Oracle Banking product licenses, see the respective Oracle Banking Functional Overview documents
- For information on the technical aspects, setups and configurations of Oracle Banking Platform Collections, see the respective Oracle Banking Platform Collections technical documents

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Overview

Oracle Banking Channels Bank User Experience includes the actual User Interface (UI) screens that a bank employee interacts with. These are not positioned as mandatory to use the core banking functionality. A bank can decide to build their own UI application or already have a UI application in-house that they can direct against the banking functionality.

The user interfaces provided by Oracle Banking Channels Bank User Experience are classified based on the operations they perform as follows:

- [Administration User Interfaces](#)
- [User Interfaces](#)

Administration User Interfaces

This chapter presents details of the Administration User Interface (UI) offered by Oracle Banking Channels Bank User Experience.

2.1 Oracle Banking Base

This section provides a process wise list of Administration User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Base to handle its administrative operations.

2.1.1 Alerts and Notifications

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate maintenance and configuration of customer alerts and notifications in Oracle Banking Base:

- Message Template (Fast path: AL03)
- Alert Maintenance (Fast path: AL04)

2.1.2 Asset Classification

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate asset classification management in Oracle Banking Base:

- Asset Classification Preference (Fast path: NP001)
- Asset Classification Plans Maintenance (Fast path: NP002)
- Asset Classification Codes Maintenance (Fast path: NP003)

2.1.3 ATM (Automated Teller Machine)

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate ATM maintenance in Oracle Banking Base:

- ATM Bank Parameters Maintenance (Fast path: ATM001)
- ATM Acquirer POS Identifier Maintenance (Fast path: ATM002)

2.1.4 Bill Payment

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates biller maintenance in Oracle Banking Base:

- Define Biller Category (Fast path: PC017)

2.1.5 Branch Operations

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate branch maintenance in Oracle Banking Base:

- Branch Vault Maintenance (Fast path: BR001)
- Teller Currency Limit (Fast path: BRM01)

2.1.6 Common Services

The following Oracle Banking Channels Bank User Experience Administration UI screens work as common services in Oracle Banking Base:

- Adhoc Calendar Maintenance (Fast path: CAL01)
- Calendar Maintenance (Fast path: CAL02)
- Bank Codes (Fast path: CS01)
- Bank Parameters (Fast path: CS03)
- Branch Parameters (Fast path: CS06)
- Country Codes (Fast path: CS09)
- Financial Cycle (Fast path: CS10)
- Payment Codes (Fast path: CS15)
- Reason Codes (Fast path: CS16)
- State Codes (Fast path: CS17)
- Bank Policy (Fast path: CS26)
- Currency Codes (Fast path: CY01)
- Amount Text (Fast path: CY02)
- Currency Pairs (Fast path: CY03)
- Currency Branch Parameters (Fast path: CY04)
- Currency Denomination (Fast path: CY05)
- Currency Rate Types (Fast path: CY06)
- Exchange Rates (Fast path: CY07)

2.1.7 Document Management

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate document management in Oracle Banking Base:

- Document Type Definition (Fast path: CNM01)
- Document Category Definition (Fast path: CNM02)
- Document Policy Definition (Fast path: CNM03)
- Layout Resolution Policy (Fast path: CNM09)
- Document Inserts (Fast path: CNM11)

2.1.8 Journal Entry

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates journal entry maintenance in Oracle Banking Base:

- Journal Entry Branch Parameters Summary (Fast path: JES01)

2.1.9 Multi-Entity and Multi-Branding

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate multi-entity and multi-branding management in Oracle Banking Base:

- Reference Object Definition (Fast path: ME001)
- Regulatory Region Maintenance (Fast path: ME990)
- Market Entity - Business Unit Definition (Fast path: ME991)

2.1.10 Party Management

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate party management in Oracle Banking Base:

- Role Master (Fast path: PI014)
- Relationship Maintenance (Fast path: PI020)
- Relationship Rules Definition (Fast path: PI021)
- Financial Template (Fast path: PI787)
- Credit Bureau Maintenance (Fast path: PI099)

2.1.11 Payments and Clearing

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate payments and clearing operations in Oracle Banking Base:

- Define Zone (Fast path: PC001)
- Define Float Parameters (Fast path: PC006)
- Define Reject Code (Fast path: PC016)
- Define Instrument Category (Fast path: PC210)
- Define Endpoint Reject Code Linkage (Fast path: PC214)
- Define Transaction Category (Fast path: PC217)
- Define Institution Endpoint Participation (Fast path: PC218)
- Define Endpoint (Fast path: PC220)
- Define Bank Directory (Fast path: PC226)

2.1.12 Payments and Collections

Australia Localization

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates payments and collections operations in Oracle Banking Base from Australia localization perspective:

- Define Transaction Category (Fast path: PC217)

2.1.13 Product Manufacturing

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate new product addition and configuration in Oracle Banking Base:

- Define Party Bank Policy (Fast path: PM001)
- Define CASA Bank Policy (Fast path: PM002)
- Define TD Bank Policy (Fast path: PM003)
- Define Loan Bank Policy (Fast path: PM004)
- Define Bundle Bank Policy (Fast path: PM005)
- Define Hardship Relief Policy (Fast path: PM006)
- Define Dormancy Policy (Fast path: PM008)
- Define Credit Policy (Fast path: PM009)
- Define Product Group (Fast path: PM010)
- Define Interest Rule (Fast path: PM011)
- Define TD Interest Payout Plan (Fast path: PM012)
- Define CASA Product (Fast path: PM013)
- Define Loan Product (Fast path: PM014)
- Define TD Product (Fast path: PM015)
- Define Credit Card Product (Fast path: PM016)
- Define Product Interest Linkage (Fast path: PM017)
- Define Bonus Interest Parameters (Fast path: PM019)
- Define CASA Offer (Fast path: PM020)
- Define TD Offer (Fast path: PM021)
- Define Loan Offer (Fast path: PM022)
- Define Credit Card Offer (Fast path: PM023)
- Define Offer Eligibility (Fast path: PM024)
- Link Offers for Principal Offset Facility (Fast path: PM025)
- Define Offer Bundle (Fast path: PM026)
- Define Transaction Restriction (Fast path: PM027)
- Define Product Accounting Template (Fast path: PM033)
- Define Product Account Role Mapping (Fast path: PM035)

Australia Localization

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate new product addition and configuration in Oracle Banking Base from Australia localization perspective:

- Define CASA Offer (Fast path: PM020)
- Define TD Offer (Fast path: PM021)

2.1.14 Product Ledger

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate product ledger maintenance in Oracle Banking Base:

- System Defined Elements Maintenance (Fast path: PL005)
- Accounting Configuration (Fast path: PL019)
- GAAP Summary (Fast path: PLS001)
- Bank Parameter Summary (Fast path: PLS002)
- Branch Parameter Summary (Fast path: PLS003)
- SDE Number Range Maintenance (Fast path: PLS006)
- SDE Class Maintenance (Fast path: PLS007)
- Product Ledger Summary (Fast path: PLS008)
- Ledger Additional Detail Summary (Fast path: PLS009)
- Product Ledger Group Summary (Fast path: PLS010)
- Inter Branch Parameter Summary (Fast path: PLS014)

2.1.15 Security Management

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate security maintenance in Oracle Banking Base:

- Transaction Limits (Fast path: SM108)
- Approval Checks (Fast path: SM110)
- Severity Configuration (Fast path: SM111)

2.1.16 Tax Management

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates tax maintenance in Oracle Banking Base:

- Tax Parameter Maintenance (Fast path: TDS01)

Australia Localization

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates tax maintenance in Oracle Banking Base from Australia localization perspective:

- Tax Parameter Maintenance (Fast path: TDS01)

2.1.17 UDF (User Defined Fields)

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates user defined fields maintenance in Oracle Banking Base:

- UDF Task Code Linkage Summary (Fast path: UDFS02)

2.2 Oracle Banking Current Accounts and Savings Accounts

This section provides a process wise list of Administration User Interfaces (UI) that are a part of Oracle Banking Channels Bank User Experience and provide support to

Oracle Banking Current Accounts and Savings Accounts to handle its administrative operations.

2.2.1 Common Account Maintenance

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates common account maintenance in Oracle Banking Current Accounts and Savings Accounts:

- Warning Indicators Impact Cross-Reference (Fast path: ACCT010)

2.2.2 Common Services

The following Oracle Banking Channels Bank User Experience Administration UI screens work as common services in Oracle Banking Current Accounts and Savings Accounts:

- Verification Category (Fast path: CS21)
- Verification Type (Fast path: CS22)
- Verification Checklist Policy (Fast path: CS23)
- Purpose Codes (Fast path: CS24)

2.3 Oracle Banking Limits and Collateral Management

This section provides a process wise list of Administration User Interfaces (UI) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Limits and Collateral Management to handle its administrative operations.

2.3.1 Limits Management and Collateral Management

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate limits and collateral management in Oracle Banking Limits and Collateral Management:

- Valuer Preference (Fast path: LCM037)
- Title Search Agent Preference (Fast path: LCM040)
- Insurance Provider Maintenance (Fast path: LCM05)
- Insurance Policy Maintenance (Fast path: LCM06)
- Define Conditions Policy (Fast path: LCM12)
- Define Covenant Policy (Fast path: LCM13)
- Define Covenants Category (Fast path: LCM14)
- Define Conditions Category (Fast path: LCM15)
- Collateral Dedupe (Fast path: LCM21)
- Global Parameter Details (Fast path: LCM48)
- LTV Matrix (Fast path: LCM52)
- Multi-Dimensional Exposure Limits (Fast path: LCM61)

Australia Localization

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates limits and collateral management in Oracle Banking Limits and Collateral Management from Australia localization perspective:

- Global Parameter Details (Fast path: LCM48)

2.4 Oracle Banking Loans

This section provides a process wise list of Administration User Interfaces (UI) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Loans to handle its administrative operations.

2.4.1 Loans Management

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate to manage loans in Oracle Banking Loans:

- Hardship Relief Assistance (Fast path: ACCT013)
- Account Status Change (Fast path: LN101)
- Account Status Event Cross Reference (Fast path: LNM27)
- Installment Rule Details (Fast path: LNM43)
- Loan Schedule Type (Fast path: LNM98)

2.4.2 Common Account Maintenance

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates common account maintenance in Oracle Banking Loans:

- Warning Indicators Impact Cross-Reference (Fast path: ACCT010)

2.4.3 Common Services

The following Oracle Banking Channels Bank User Experience Administration UI screens work as common services in Oracle Banking Loans:

- Verification Category (Fast path: CS21)
- Verification Type (Fast path: CS22)
- Verification Checklist Policy (Fast path: CS23)
- Purpose Codes (Fast path: CS24)

2.5 Oracle Banking Originations

This section provides a process wise list of Administration User Interfaces (UI) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Originations to handle its administrative operations.

2.5.1 Originations

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate originations in Oracle Banking Originations:

- Credit Reason Code (Fast path: OR276)

- Define Origination Preferences (Fast path: ORM20)
- Funding Parameter Code Maintenance (Fast path: ORM25)
- Funding Table Template Maintenance (Fast path: ORM26)

2.6 Oracle Banking Relationship Pricing

This section provides a process wise list of Administration User Interfaces (UI) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Relationship Pricing to handle its administrative operations.

2.6.1 Pricing

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate pricing management in Oracle Banking Relationship Pricing:

- Rate Chart Maintenance (Fast path: PR004)
- Interest/Margin Index Code Definition (Fast path: PR005)
- Price Definition (Fast path: PR006)
- Price Policy Chart Maintenance (Fast path: PR007)
- Charge Attributes Definition (Fast path: PR008)
- Tier Criteria Definition (Fast path: PR009)
- Fee Refund Setup (Fast path: PR014)
- Price Benefit Chart (Fast path: PR015)

2.7 Oracle Banking Term Deposits

This section provides a process wise list of Administration User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Term Deposits to handle its administrative operations.

2.7.1 Common Account Maintenance

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates common account maintenance in Oracle Banking Term Deposits:

- Warning Indicators Impact Cross-Reference (Fast path: ACCT010)

2.7.2 Common Services

The following Oracle Banking Channels Bank User Experience Administration UI screens work as common services in Oracle Banking Term Deposits:

- Verification Category (Fast path: CS21)
- Verification Type (Fast path: CS22)
- Verification Checklist Policy (Fast path: CS23)
- Purpose Codes (Fast path: CS24)

User Interfaces

This chapter presents details of the Transaction, Maintenance and Inquiry User Interfaces (UIs) offered by Oracle Banking Channels Bank User Experience.

3.1 Oracle Banking Base

This section provides a process wise list of User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Base to handle its transaction, maintenance and inquiry operations.

3.1.1 Alerts and Notifications

The following Oracle Banking Channels Bank User Experience screens facilitate maintenance and configuration of customer alerts and notifications in Oracle Banking Base:

- Alert Subscription (Fast path: AL05)
- Alert Support (Fast path: AL10)

3.1.2 Asset Classification

The following Oracle Banking Channels Bank User Experience screens facilitate asset classification management in Oracle Banking Base:

- Inquire and Modify Account Asset Classification (Fast path: NP004)
- Inquire and Modify Customer Classification Code (Fast path: NP005)
- Inquire and Modify Main Line Classification Code (Fast path: NP006)
- Inquire Provision Details (Fast path: NP007)
- Inquire Written-Off Accounts (Fast path: NP008)
- Record Recovery for Written-Off Account (Fast path: NP009)
- Write-Off an Account (Fast path: NP099)

3.1.3 Bank Global

The following Oracle Banking Channels Bank User Experience screens facilitate bank global maintenance in Oracle Banking Base:

- Report Request (Fast path: 7775)
- Advice Report (Fast path: 7779)

- End Of Day (Fast path: EOD10)

3.1.4 Bill Payment

The following Oracle Banking Channels Bank User Experience screens facilitate biller maintenance in Oracle Banking Base:

- Bill Payment (Fast path: BP001)
- Utility Payments Transaction Inquiry (Fast path: PC230)
- Periodic Bill Payment Setup (Fast path: PC233)
- Biller Registration (Fast path: PC238)
- Consolidated Utility Payments (Fast path: PC242)

Australia Localization

The following Oracle Banking Channels Bank User Experience screen facilitates biller maintenance in Oracle Banking Base from Australia localization perspective:

- Biller Maintenance (Fast path: PC003)

3.1.5 Branch Operations

The following Oracle Banking Channels Bank User Experience screens facilitate branch operations maintenance in Oracle Banking Base:

- Multi-Fund Deposit (Fast path: ACCT063)
- Branch Currency Transactions (Fast path: BR002)
- Teller Cash Position (Fast path: BR003)
- Branch Cash Position (Fast path: BR004)
- Vault Cash Position (Fast path: BR005)
- Book Cash Shortage or Overage (Fast path: BR006)
- Reversal of Cash Shortage or Overage (Fast path: BR007)
- Miscellaneous General Ledger Transfer (Fast path: BR008)
- Denomination Exchange (Fast path: BR009)
- Interim Cash Inquiry (Fast path: BR010)
- Absent Teller Activity (Fast path: BR011)
- Open Branch Batch (Fast path: BRM02)
- Open Teller Batch (Fast path: BRM03)
- Close Branch Batch (Fast path: BRM04)
- Close Teller Batch (Fast path: BRM05)
- Branch Batch Status Inquiry (Fast path: BRM06)
- Teller Batch Status Inquiry (Fast path: BRM07)

3.1.6 Broker Management

The following Oracle Banking Channels Bank User Experience screens facilitate broker management in Oracle Banking Base:

- Account Level Broker/Introducer Details (Fast path: AG001)
- Transfer Broker Portfolio (Fast path: AG002)
- Broker/Introducer Status Modification (Fast path: PI046)

3.1.7 Clearing

The following Oracle Banking Channels Bank User Experience screens facilitate clearing operations in Oracle Banking Base:

- Scan Pass (Fast path: PC203)
- Scan Reject (Fast path: PC204)
- Immediate Credit (Fast path: PC206)
- Cheque Deposit (Fast path: PC213)
- Global Float Extension (Fast path: PC239)
- Value Date Clearing Inquiry (Fast path: PC240)

3.1.8 Common Services

The following Oracle Banking Channels Bank User Experience screens work as common services in Oracle Banking Base:

- Bank Policy Deviation Definition (Fast path: CS39)
- Bank Policy Deviation History (Fast path: CS40)
- Exchange Rate History (Fast path: CY09)

3.1.9 Dashboard Widgets

The following Oracle Banking Channels Bank User Experience functionalities facilitate servicing, transactions and maintenance through dashboard widgets in Oracle Banking Base:

- Party Search Widget
- Party Account Context Widget
- Quick Customer and Account Servicing Widget
- Map My Day Widget
- Conversational Request Widget
- Account/Customer Notifications
- Transaction Log Widget

Australia Localization

The following Oracle Banking Channels Bank User Experience functionality facilitates servicing, transactions and maintenance through dashboard widgets in Oracle Banking Base from Australia localization perspective:

- Party Search Widget

3.1.10 Document Management

The following Oracle Banking Channels Bank User Experience screens facilitate to manage document requirements and plan in Oracle Banking Base:

- Document Search and Upload (Fast path: CNM06)
- Document Scrutiny (Fast path: CNM07)
- Adhoc Document Upload (Fast path: CNM08)
- Checklist Generation (Human Task)

3.1.11 Global

The following Oracle Banking Channels Bank User Experience screen facilitates global maintenance in Oracle Banking Base:

- Audit Text Based Search (Fast path: BAM56)

3.1.12 Interest

The following Oracle Banking Channels Bank User Experience screen facilitates interest handling and maintenance in Oracle Banking Base:

- Interest Certificate (Fast path: INT010)

3.1.13 Journal Entry

The following Oracle Banking Channels Bank User Experience screens facilitate journal entry transaction and maintenance in Oracle Banking Base:

- Journal Multi Entry Template Summary (Fast path: JES02)
- Journal Multi Entry Summary (Fast path: JES04)
- Journal Batch Operation Summary (Fast path: JES05)
- CASA Backdated Transaction (Fast path: JE06)

3.1.14 Offer Bundling

The following Oracle Banking Channels Bank User Experience screens facilitate to setup product bundles and benefits in Oracle Banking Base:

- Subscribe for Bundle(s) (Fast path: PI100)
- Manage Bundle (Fast path: PI101)
- Bundle Inquiry (Fast path: PI102)

3.1.15 Operational Services

The following Oracle Banking Channels Bank User Experience screens facilitate to perform operational services in Oracle Banking Base:

- Monitor Application Performance (Fast Path: OPA001)
- Monitor Batch Performance (Fast Path: OPA003)
- Compare Business Configurations (Fast Path: OPA005)

3.1.16 Party Management

The following Oracle Banking Channels Bank User Experience screens facilitate party management in Oracle Banking Base:

- Associated Party (Fast path: ACCT09)

- Party Identification (Fast path: PI001)
- Party Employment History (Fast path: PI002)
- Party Name Change/ Account Title Modification (Fast path: PI004)
- Party Image And Signatures (Fast path: PI005)
- Party Memos And Notes (Fast path: PI010)
- Party Address (Fast path: PI012)
- Blacklisting Details (Fast path: PI015)
- Party Credit Assessment (Fast path: PI025)
- Service Provider On-boarding for Organization (Fast path: PI028C)
- Service Provider On-boarding for Individual (Fast path: PI028I)
- Party to Party Relationship (Fast path: PI030)
- Party General Information (Fast path: PI034)
- Service Provider On-boarding for Trust (Fast path: PI038)
- Contact Point (Fast path: PI041)
- Customer Onboarding (Fast path: PI048)
- Party Merge Inquiry Screen (Fast path: PI077)
- Account Holder Level Preferences (Fast path: PI1001)
- Seek Receive Bureau (Fast path: PI199)
- Maintain KYC Rule (Fast path: PI200)
- Party Identity Verification (Fast path: PI500)
- Party to Account Relationship (Fast path: PI707)
- Financial Profile (Fast path: PI786)
- Financial Template Priority (Fast path: PI788)

The following Oracle Banking Channels Bank User Experience functionality facilitates party management in Oracle Banking Base:

- Party Merge Initiated for Merge ID (Human Task)

Australia Localization

The following Oracle Banking Channels Bank User Experience screens facilitate party management in Oracle Banking Base from Australia localization perspective:

- Party Identification (Fast path: PI001)
- Party Employment History (Fast path: PI002)
- Service Provider On-boarding for Organization (Fast path: PI028C)
- Service Provider On-boarding for Individual (Fast path: PI028I)
- Party to Party Relationship (Fast path: PI030)
- Party General Information (Fast path: PI034)
- Service Provider On-boarding for Trust (Fast path: PI038)
- Customer Onboarding (Fast path: PI048)

3.1.17 Payments and Clearing

The following Oracle Banking Channels Bank User Experience screen facilitates payments and clearing operations in Oracle Banking Base:

- Define Transaction Template (Fast path: PC232)

3.1.18 Payments and Collections

The following Oracle Banking Channels Bank User Experience screens facilitate payments and collections operations in Oracle Banking Base:

- Mandate Registration (Fast path: PC008)
- Counter Party Maintenance (Fast path: PC015)
- Define Clearing Branch Linkage (Fast path: PC018)
- Payment and Collection Transaction Inquiry (Fast path: PC211)
- Payment or Collection Transaction (Fast path: PC216)
- Utility Payment Transaction Inquiry (Fast path: PC230)
- Outgoing Clearing For Return (Fast path: PC234)
- Bank Draft Issuance (Fast path: PC241)
- Bank Draft Liquidation (Fast path: PC243)
- Bank Drafts Status Maintenance (Fast path: PC244)
- Bank Drafts Inquiry (Fast path: PC245)
- Bank Drafts Printing (Fast path: PC246)
- Traveler's Cheque Encashment (Fast path: PC251)
- Traveler's Cheque Inquiry (Fast path: PC252)

3.1.19 Product Manufacturing

The following Oracle Banking Channels Bank User Experience screens facilitate new product addition and configuration in Oracle Banking Base:

- Define Statement Policy (Fast path: PM007)
- Define Product Branch Restriction (Fast path: PM018)
- Define Domain Category Settlement Mode (Fast path: PM030)
- Define Product Settlement Mode (Fast path: PM031)
- Define Product Group Accounting Entry Template (Fast path: PM032)
- Define Product Group Role Mapping (Fast path: PM034)
- Define Accounting Class (Fast path: PM036)
- Define Domain Category Accounting Template (Fast path: PM037)
- Define Domain Role Mapping (Fast path: PM038)

3.1.20 Product Ledger

The following Oracle Banking Channels Bank User Experience screens facilitate product ledger maintenance in Oracle Banking Base:

- Accounting Transaction Inquiry (Fast path: PL016)
- Unprocessed Event(s)/Entry(s) Inquiry (Fast path: PL020)
- Product Ledger Balance Inquiry (Fast path: PLS015)
- Period Closure (Fast path: PLS017)
- Suspense Reconciliation (Fast path: PLS018)

3.1.21 Rules

The following Oracle Banking Channels Bank User Experience screens facilitate rules management by defining and maintaining business rules in Oracle Banking Base:

- Rule Author (Fast path: RL001)
- Rule Simulator (Fast path: RL002)
- Rule Search (Fast path: RL003)
- Expression Builder (Fast path: RL004)
- Filter Definition (Fast path: RL005)

3.1.22 Security Management

The following Oracle Banking Channels Bank User Experience screens facilitate security maintenance in Oracle Banking Base:

- Transaction Blackout (Fast path: SM109)
- Transaction Group Limit (Fast path: SM126)
- Customer Override Limit (Fast path: SM127)

3.1.23 Tax Management

The following Oracle Banking Channels Bank User Experience screens facilitate to execute tax computation and application in Oracle Banking Base:

- Tax Waiver Criteria Maintenance (Fast path: TDS02)
- Tax Remittance (Fast path: TDS03)
- Tax Absorb Account Maintenance (Fast path: TDS04)
- Tax Refund (Fast path: TDS05)
- Tax Waiver Maintenance (Fast path: TDS06)
- General Tax Inquiry (Fast path: TDS09)
- Tax Remittance Inquiry (Fast path: TDS11)

Australia Localization

The following Oracle Banking Channels Bank User Experience screen facilitates to execute tax computation and application in Oracle Banking Base from Australia localization perspective:

- Tax Refund (Fast path: TDS05)

3.1.24 UDF (User Defined Fields)

The following Oracle Banking Channels Bank User Experience screens facilitate user defined fields maintenance in Oracle Banking Base:

- UDF Definition Summary (Fast path: UDFS01)
- UDF Context Definition Summary (Fast path: UDFS03)

3.1.25 Work List

The following Oracle Banking Channels Bank User Experience screen facilitates to inquire work list item in Oracle Banking Base:

- Work Item Inquiry (Fast path: WL001)

3.2 Oracle Banking Current Accounts and Savings Accounts

This section provides a process wise list of User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Current Accounts and Savings Accounts to handle its transaction, maintenance and inquiry operations.

3.2.1 Current Accounts and Savings Accounts

The following Oracle Banking Channels Bank User Experience screens facilitate to manage accounts in Oracle Banking Current Accounts and Savings Accounts:

- OD Account Configuration - Part of Manage Facility within Arrangement (Fast path: ACCT015)
- Cash Deposit (Fast path: CASA001)
- Cash Withdrawal (Fast path: CASA005)
- CASA Offer Swap (Fast path: CASA0111)
- Limit Utilization Counters (Fast path: CASA014)
- Stop Payment (Fast path: CASA015)
- Copy of Existing CASA Account (Fast path: CASA022)
- Hold Funds Definition (Fast path: CASA023)
- Hold Funds (Fast path: CASA024)
- CASA Account Preferences (Fast path: CASA028)
- Manage CASA Account Warning Indicators (Fast path: CASA036)
- Alternate Accounts (Fast path: CASA037)
- Account Status Modification (Fast path: CASA0401)
- Account Status Audit Inquiry (Fast path: CASA0402)
- CASA Account Details Inquiry (Fast path: CASA046)
- Average Balance Inquiry (Fast path: CASA050)
- Fund Management Instruction (Fast path: CASA054)
- Request for CASA Account Closure (Fast Path: CASA057)
- Manage Cheque Books (Fast path: CASA070)

- Funds Transfer (Fast path: CASA077)
- Periodic Credit (Fast path: CASA0888)
- Link CASA Account to OD Facility (Fast path: CASA999)
- Cheque Status Inquiry (Fast path: PC009)

Australia Localization

The following Oracle Banking Channels Bank User Experience screens facilitate to manage accounts in Oracle Banking Current Accounts and Savings Accounts from Australia localization perspective:

- CASA Account Preferences (Fast path: CASA028)
- Request for CASA Account Closure (Fast Path: CASA057)
- Funds Transfer (Fast path: CASA077)

3.2.2 Common Account Maintenance

The following Oracle Banking Channels Bank User Experience screens facilitate common account maintenance in Oracle Banking Current Accounts and Savings Accounts:

- Statement Generation Screen (Fast path: AC001)
- Statement Inquiry (Fast path: ACCT003)
- Account Operating Instruction Maintenance (Fast path: ACCT005)
- Account Credit Metrics (Fast path: ACCT012)
- Account Address Linkage (Fast path: ACCT020)
- Collect Outgoing / Legal Fee (Fast path: ACCT098)
- Refund of Fees (Fast path: ACCT133)
- Account Offset Xref (Fast path: ACM051)
- Account Transfer (Fast path: CASA0005)
- Account Memo Maintenance (Fast path: CASA021)

Australia Localization

The following Oracle Banking Channels Bank User Experience screen facilitates common account maintenance in Oracle Banking Current Accounts and Savings Accounts from Australia localization perspective:

- Account Address Linkage (Fast path: ACCT020)

3.2.3 Interest

The following Oracle Banking Channels Bank User Experience screens facilitate interest inquiry and maintenance in Oracle Banking Current Accounts and Savings Accounts:

- Account Interest Details Inquiry (Fast path: INT003)
- Interest Adjustment (Fast path: INT005)

3.3 Oracle Banking Limits and Collateral Management

This section provides a process wise list of User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Limits and Collateral Management to handle its transaction, maintenance and inquiry operations.

3.3.1 Limits and Collateral Management

The following Oracle Banking Channels Bank User Experience screens facilitate to manage limits and collateral in Oracle Banking Limits and Collateral Management:

- Issuer Summary (Fast path: LCM01)
- Security Summary (Fast path: LCM02)
- Perfection Capture (Fast path: LCM022)
- Covenant Code Definition Summary (Fast path: LCM04)
- Collateral Realization (Fast path: LCM060)
- Valuation Process (Fast path: LCM063)
- Title Search Process (Fast path: LCM064)
- Utilization Request (Fast path: LCM067)
- Category Preference Summary (Fast path: LCM07)
- Insurance Linkage Maintenance (Fast path: LCM09)
- Covenant Linkage Summary (Fast path: LCM10)
- Covenant Status Update (Fast path: LCM24)
- Condition Status Update (Fast path: LCM27)
- Deferred Fees Processing (Fast path: LCM30)
- Adhoc Security Revaluation (Fast path: LCM35)
- View Customer Credit Exposure (Fast path: LCM65)
- Track Multi-Dimensional Exposure (Fast path: LCM66)
- Utilization Enquiry (Fast path: LCM68)
- Condition Linkage Summary (Fast path: LCMCD)
- Condition Code Summary (Fast path: LCMS03)
- Collateral Summary (Fast path: LCMS08)
- Facility Review Summary (Fast path: LCMS19)
- Borrowing Entity Summary (Fast path: LCMS51)
- Facility Category Summary (Fast path: LCMS53)
- AUF/Temporary Excess Limits Summary (Fast path: LCMS54)
- Facility Earmarking Summary (Fast path: LCMS56)
- Credit Facility Summary (Fast path: LCMS58)

The following Oracle Banking Channels Bank User Experience functionality facilitates collateral management in Oracle Banking Limits and Collateral Management:

- Human Task

- Title Search Request Details
- Title Search Manual Report
- Title Search Online Report
- Title Search Manual Report Verification
- Title Search Online Report Verification
- Valuation Manual Report
- Valuation Online Report
- Valuation Manual Report Verification

Australia Localization

The following Oracle Banking Channels Bank User Experience screens facilitate to manage limits and collateral in Oracle Banking Limits and Collateral Management from Australia localization perspective:

- Perfection Capture (Fast path: LCM022)
- Collateral Summary (Fast path: LCMS08)

3.4 Oracle Banking Loans

This section provides a process wise list of User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Loans to handle its transaction, maintenance and inquiry operations.

3.4.1 Loans Management

The following Oracle Banking Channels Bank User Experience screens facilitate to manage loans and loan details in Oracle Banking Loans:

- Maintain Settlement Instruction (Fast path: ACCT001)
- Periodic Credit Instruction (Fast path: LNM73)
- Loan Funds Flow Calculator (Fast path: LN501)
- Manage Loan Account (Fast path: LN100)
 - Backdated Transaction Reversal
 - Delinquency Counters
 - EFS Quote Inquiry
 - Amend Account Details
 - Loan Offer Swap
 - Loan Rollover
 - Split Loan
 - Repayment Holiday Request
 - Loan Disbursement (Adhoc/Online Disbursement)
 - Loan Principal Offset
 - Loan Simulator
 - Loans Inquiry

- Make Payment
- Close Loan Account
- Loan Rescission
- Account Payment Instruction
- Accelerated Payment
- Payoff Notice
- Redraw
- Excess Refund
- Indicators
- Manage Repayment Schedule
- Account Preferences
- Manage Facility Within Arrangement (Fast path: ACCT015)
 - Consolidate Loans
 - Change Overdraft to Loan
 - New Loan Account Opening
 - Add / Amend Subline

Australia Localization

The following Oracle Banking Channels Bank User Experience screens facilitate to manage loans and loan details in Oracle Banking Loans from Australia localization perspective:

- Manage Loan Account (Fast path: LN100)

3.4.2 Common Account Maintenance

The following Oracle Banking Channels Bank User Experience screens facilitate common account maintenance in Oracle Banking Loans:

- Statement Generation Screen (Fast path: AC001)
- Statement Inquiry (Fast path: ACCT003)
- Account Operating Instruction Maintenance (Fast path: ACCT005)
- Account Credit Metrics (Fast path: ACCT012)
- Account Address Linkage (Fast path: ACCT020)
- Collect Outgoing / Legal Fee (Fast path: ACCT098)
- Refund of Fees (Fast path: ACCT133)
- Account Offset Xref (Fast path: ACM051)
- Account Transfer (Fast path: CASA0005)
- Account Memo Maintenance (Fast path: CASA021)

Australia Localization

The following Oracle Banking Channels Bank User Experience screens facilitate common account maintenance in Oracle Banking Loans from Australia localization perspective:

- Account Address Linkage (Fast path: ACCT020)

3.4.3 Interest

The following Oracle Banking Channels Bank User Experience screens facilitate interest inquiry and maintenance in Oracle Banking Loans:

- Account Interest Details Inquiry (Fast path: INT003)
- Interest Adjustment (Fast path: INT005)

3.5 Oracle Banking Originations

This section provides a process wise list of User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Originations to handle its transaction, maintenance and inquiry operations.

3.5.1 Credit Cards

The following Oracle Banking Channels Bank User Experience screens facilitate to manage credit cards in Oracle Banking Originations:

- Limit Increase - Decrease (Fast path: CR011)
- Add-on Card Holder (Fast path: CR012)

3.5.2 Originations

The following Oracle Banking Channels Bank User Experience screens and functionalities facilitate to manage Originations in Oracle Banking Originations:

- Application Form (Fast path: OR097)
 - Landing Page
 - Product Details
 - Personal Details
 - Bundles - Link existing accounts to new bundle
 - Bundles - Recommended Bundles
 - Collaterals
 - Funds Table
 - Financials
 - Structure Solution
 - Document Checklist
 - Conditions
 - Review and Submit
 - Submission Outcome
- Application Tracker (Fast path: OR170)
- Joint Applicant Form (Deposit Only) (Fast path: OR172)
- Credit Decision History (Fast path: OR217)
- Process Tracker (OR300)

- Human Task
 - Credit Assessment Failure
 - Review of Credit Assessment
 - Fraud Status Resolution
 - Downsell Acceptance
 - Verification Details
 - Valuation Details
 - Title Search
 - Structure Solution
 - Enrichment
 - Edit Submission
 - Withdraw Submission
 - Mortgage Insurance
 - Consumer Credit Insurance
 - Create Offer
 - Accept Offer
 - Decline Offer
 - Settlement Instruction
 - Create Account
 - Collateral Perfection

Australia Localization

The following Oracle Banking Channels Bank User Experience screens and functionality facilitates to manage Originations in Oracle Banking Originations from Australia localization perspective:

- Application Form (Fast path: OR097)
 - Product Details
 - Personal Details
 - Collaterals
 - Structure Solution
- Human Task
 - Collateral Perfection

3.6 Oracle Banking Relationship Pricing

This section provides a process wise list of User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Relationship Pricing to handle its transaction, maintenance and inquiry operations.

3.6.1 Pricing

The following Oracle Banking Channels Bank User Experience screens facilitate pricing management in Oracle Banking Relationship Pricing:

- Collect Adhoc Fees (Fast path: ACCT07)
- Entity Level Price Benefit Chart (Fast path: PR011)
- Account Interest Rate Inquiry (Fast path: PR018)
- Fee Group Maintenance (Fast path: PR019)
- Map Fee Group to Offer (Fast path: PR020)
- Fee Computation Analysis (Fast path: PR040)

3.7 Oracle Banking Term Deposits

This section provides a process wise list of User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Term Deposits to handle its transactions.

3.7.1 Term Deposits

The following Oracle Banking Channels Bank User Experience screens facilitate management of term deposits in Oracle Banking Term Deposits:

- Fund Term Deposit (Fast path: TD002)
- Maintain TD Payout Instructions (Fast path: TD007)
- TD Contract Modification (Fast path: TD009)
- Term Deposit Block/ Unblock (Fast path: TD010)
- Lien Instructions (Fast path: TD011)
- Payout Outstanding Principal Or Interest (Fast path: TD012)
- Redeem Term Deposit (Fast path: TD015)
- Renew Matured Term Deposit (Fast path: TD020)
- Term Deposit Account Preferences (Fast path: TD031)
- Deposit Attributes (Fast path: TD032)
- Summary View of Term Deposit (Fast path: TD037)
- Term Deposit Interest Simulator (Fast path: TD0615)
- Manage Term Deposit Certificates (Fast path: TD076)

Australia Localization

The following Oracle Banking Channels Bank User Experience screens facilitate management of term deposits in Oracle Banking Term Deposits from Australia localization perspective:

- Fund Term Deposit (Fast path: TD002)
- Redeem Term Deposit (Fast path: TD015)
- Term Deposit Account Preferences (Fast path: TD031)
- Deposit Attributes (Fast path: TD032)

3.7.2 Common Account Maintenance

The following Oracle Banking Channels Bank User Experience screens facilitate common account maintenance in Oracle Banking Term Deposits:

- Statement Generation Screen (Fast path: AC001)
- Statement Inquiry (Fast path: ACCT003)
- Account Operating Instruction Maintenance (Fast path: ACCT005)
- Account Credit Metrics (Fast path: ACCT012)
- Account Address Linkage (Fast path: ACCT020)
- Collect Outgoing / Legal Fee (Fast path: ACCT098)
- Refund of Fees (Fast path: ACCT133)
- Account Offset Xref (Fast path: ACM051)
- Account Transfer (Fast path: CASA0005)
- Account Memo Maintenance (Fast path: CASA021)

Australia Localization

The following Oracle Banking Channels Bank User Experience screen facilitates common account maintenance in Oracle Banking Term Deposits from Australia localization perspective:

- Account Address Linkage (Fast path: ACCT020)

3.7.3 Interest

The following Oracle Banking Channels Bank User Experience screens facilitate interest inquiry and maintenance in Oracle Banking Term Deposits:

- Account Interest Details Inquiry (Fast path: INT003)
- Interest Adjustment (Fast path: INT005)

3.8 Oracle Banking Collections

The following Oracle Banking Channels Bank User Experience screens facilitate management of collections in Oracle Banking Collections:

- Collector Dashboard (Fast path: COLL01)
- Activity Maintenance (Fast path: COLL02)
- Case List (Fast path: COLL03)
- Death Claim (Fast path: COLL04)
- Fetch Non Delinquent Account (Fast path: COLL05)
- Hardship (Fast path: COLL06)
- Prompt Cases (Fast path: COLL07)
- Service Level Agreement Maintenance (Fast path: COLL08)
- Supervisor Activity (Fast path: COLL09)
- Task List (Fast path: COLL10)
- Vendor Maintenance (Fast path: COLL11)

- Vendor Service Type Maintenance (Fast path: COLL12)
- Account Landing View / Party-Centric Collections (Fast path: COLLENT01)

